



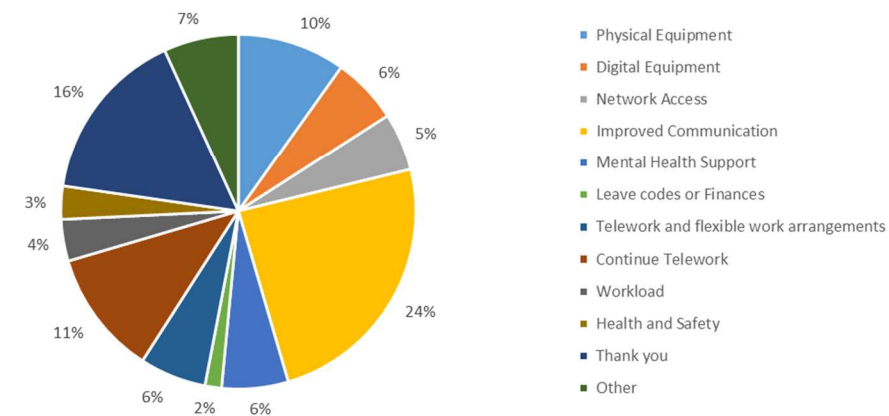
COVID-19 Pulse Survey Results (Wave 1)
Indigenous Services Canada

ATTENTION: The grey results column is the baseline for the heat map (i.e., the calculated differences in the coloured columns are comparing to the results in the grey column). * Due to Transformation, employees may have self-identified into an incorrect department/sector. ** Given the negative tone of question 8 (Factors of Stress) the colour scale has been reversed (i.e., questions with positive differences are shaded with tones of orange rather than green). ***Due to a low response rate, the result of this question was suppressed.		Indigenous Services Canada	Chief Finances, Results and Delivery Office	Child and Family Services Reform	Communications	Corporate Secretariat	Education and Social Development Program and Partnership	First Nations & Inuit Health	Land and Economic Development	Regional Operations	Strategic Policy and Partnerships
Estimated Participation Rate %		46%	53%	94%*	63%	80%	110%*	36%	101%*	40%	65%
Decision Making and Communication											
Q02a	I am getting enough information from senior management about how my department or agency is handling the COVID-19 situation.	79	+2	-16	+2	+12	-6	+1	-5	+1	+2
Q02b	I am getting enough information from my immediate supervisor about how my department or agency is handling the COVID-19 situation.	77	+2	-5	+3	+14	-2	-1	-5	+4	+7
Q02c	During the COVID-19 situation, I believe that the senior managers in my department or agency have been making effective and timely decisions.	76	+6	-4	-6	+15	-8	0	-12	+1	+8
Q02d	In the current situation, my immediate supervisor has created an environment where I feel free to discuss matters that affect my well-being.	82	+4	-6	-1	+9	-2	-2	-3	+3	+7
Q02e	I am satisfied with the measures my department or agency is taking to protect me during the COVID-19 situation.	86	+5	-5	+1	+10	-5	-1	-2	0	+7
Job Satisfaction											
Q06a	Since the beginning of the COVID-19 situation on March 16, 2020: I get a sense of satisfaction from my work.	78	+5	-5	-12	+5	-1	+2	-10	0	-1
Q06b	Since the beginning of the COVID-19 situation on March 16, 2020: I feel my work is making a difference in the lives of Canadians.	78	-2	+4	-16	+4	+4	+5	-9	+1	-7
Q06c	Since the beginning of the COVID-19 situation on March 16, 2020: I have the materials and equipment I need to do my job.	70	+6	+3	-10	+13	-19	+6	-22	-3	-9
Factors of Stress											
Q08a	Being isolated from family and friends. **	29	-6	-4	+9	-5	+7	+2	+3	-1	0
Q08b	Being sick. **	7	-1	***	-2	***	***	+1	+1	+1	***
Q08c	Helping others who are sick. **	8	-3	+4	-2	-8	+5	-1	-1	+1	-1
Q08d	Balancing work and personal life. **	39	-6	+1	+15	+15	+5	-2	+2	-1	+13
Q08e	Caring for children or others in my home. **	31	-1	+2	+10	-8	+5	-3	+2	+1	+11
Q08f	Caring for others outside my home. **	11	-3	+2	-1	-1	+4	+1	-1	0	-2
Q08g	At risk of or exposed to family violence. **	2	***	***	***	-2	***	0	***	0	***
Q08h	Financial hardships. **	6	+1	***	***	***	***	-1	+1	-1	***
Q08i	Limited or no Internet access. **	5	-2	-1	-3	-5	-1	-1	+3	0	+1
Q08j	Not having access to my work tools or network (e.g., work email, work device, ergonomic equipment). **	17	-6	-3	+5	-4	+8	-2	+13	+2	-3
Q08k	Managing new technologies or communication platforms. **	10	+1	0	+3	+13	+12	-2	+4	0	-6
Q08l	Accessibility or accommodation measures that were in place before the COVID-19 situation and are no longer met since I have been working from home. **	8	-2	***	+5	***	+3	0	+4	0	***
Q08m	Health and safety issues at designated workplace or home. **	5	-1	***	***	***	+4	+1	0	+1	***
Q08n	Unclear expectations relating to my work. **	14	-6	-4	+6	-4	+5	0	+10	0	-2
Q08o	Lack of meaningful work. **	6	-3	-1	+2	-2	-2	+1	+3	0	0
Q08p	Too much work. **	23	-3	0	+17	-10	+2	+1	+3	-1	+6
Q08q	Not enough work. **	5	-2	0	-4	+7	0	0	+2	-1	-5
Q08r	Feeling disconnected from colleagues. **	19	-3	-5	+9	+18	+4	-2	+5	0	-10
Q08s	Impact on my workload after going back to work. **	16	-6	-4	+7	+4	-1	-2	+7	+4	-1
Q08t	Lack of job security. **	9	0	+8	0	0	+4	-2	+2	-1	-2

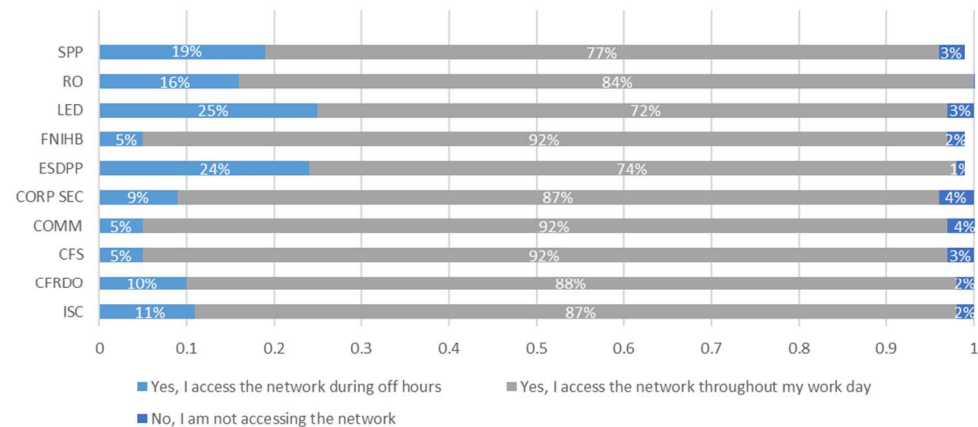


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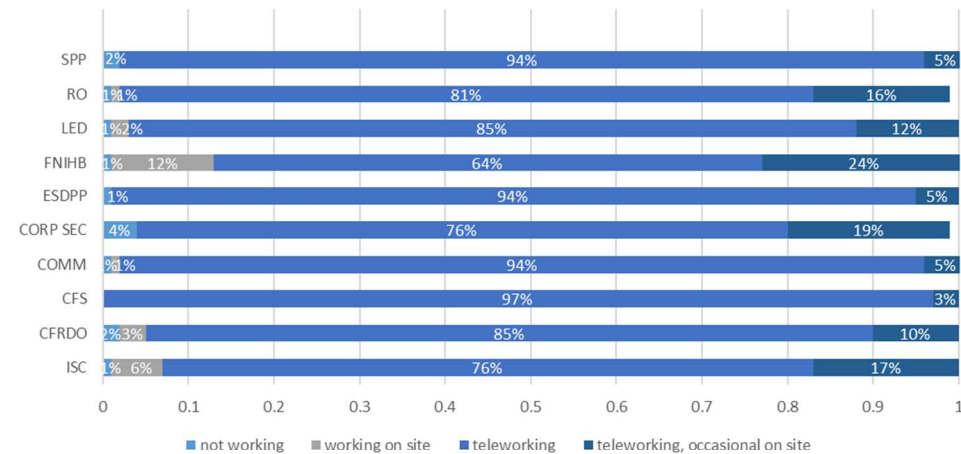
Q03* - What is the most important thing that your senior management could do to better support you during the COVID-19 situation?



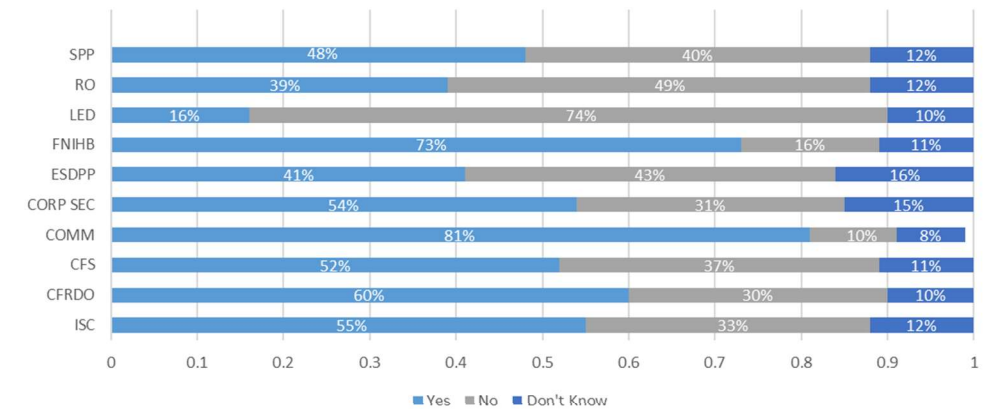
Q07 - Are you currently accessing your department's or agency's computer network (e.g., departmental infosite or intranet)?



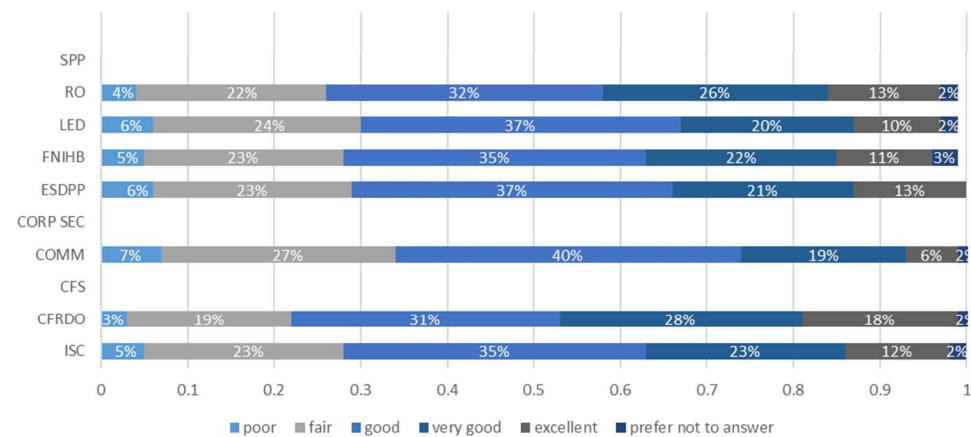
Q04 - Which of the following best describes your work situation?



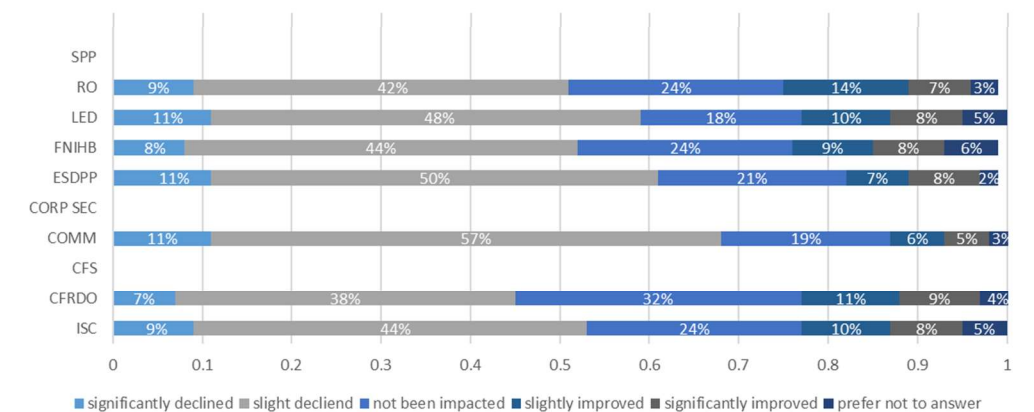
Q05 - Based on your department or agency's business continuity plan (BCP), is your position deemed critical in the context of the COVID-19 situation?



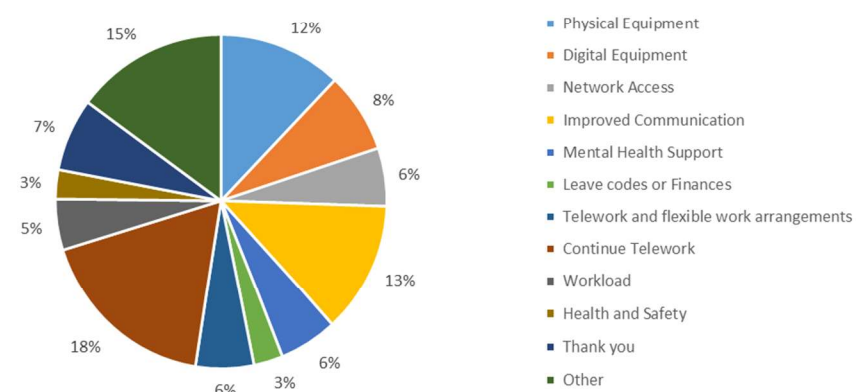
Q09 - In general, how is your mental health?



Q10 - Compared with the pre-COVID-19 period, how has your mental health been affected?



Q18* - Ideas on how your department or agency can better support public servants.



Note:

* Q03 and Q18 were open-text questions and have been categorized according to the most common themes.

- Regarding Q03, 132 participants responded to the question, representing 4% of total participants.
- Regarding Q18, 141 participants responded to the question, representing 4% of total participants.